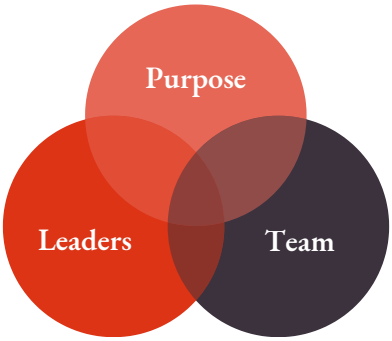
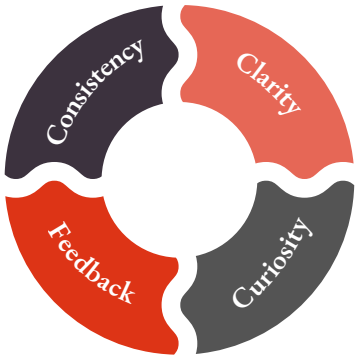
Elevate Connection

Workplace Connection



Connection is the often-overlooked ingredient in the recipe for success.

Communication Essentials



Communication & Feedback

Processing Feedback

- What feedback did I receive?
- What parts of the feedback do I agree with? Why?
- What parts of the feedback do I disagree with? Why?
- Even if I disagree, can I see the issue from their perspective? If so, how?
- Is there something I can improve upon or change moving forward?
- What would I like to share as a response to the feedback?
- Are there any follow-up questions I'd like to ask to increase my understanding?

Preparing Feedback

- Am I providing a safe space?
- When did the behavior occur?
- Identify the specific behavior(s) that need to be addressed.
- Has this behavior occurred (and/or been addressed) before?
- What was the objective result of the specific behavior(s)?
- What specific and objective expectations are there for the behavior(s) moving forward?
- Identify and discuss specific action steps that can be completed to promote growth.

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